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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

When I kept calling AT&T and requesting they stop constantly sending me their junk mail trying to get us onto a more expensive bundled service, I'm pretty sure they intentionally throttled down our internet. We only have landline phone (important for our home business fax) & internet - NO cable. We got a wifi booster, and continued to have trouble - my daughter couldn't always get wifi to do her homework . And the junk mail kept coming. Really, if they didn't keep mailing us all those flyers and brochures - which went directly in the recycle bin - they could lower their rates. Dealing with them on the phone was a waste of my time. We were waiting for years for available Sonic, but they were not in our area, so we were stuck. AT&T does not care about one customer's complaints. They probably don't care about 50 complaints. What they need is some decent competition.

Finally, we were able to switch to Sonic and we have been very pleased. The rates are reasonable and the service is LOCAL and Gold Medal. There's no hype.

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